



दक्षिण मध्य रेलवे
SOUTH CENTRAL RAILWAY
VIJAYAWADA DIVISION

Divisional Office
Personnel Branch
Vijayawada
Dt. 01.06.2022.

No. SCR/P-BZA/HRMS/Grievance Module

All Concerned

Sub: Launch of "GRIEVANCE" module of HRMS in Indian Rlys.
Ref : PED(HR)/Rly.Board's Lr.No.PC-VII/2022/HRMS/3,
dtd.17.03.2022.

Human Resource Management System (HRMS) is designed to completely digitize all the HR related aspects and services in Indian Railways.

In this connection, Rly. Board has launched the "**GRIEVANCE**" module in HRMS to facilitate the serving employees as well as pensioners to file grievances through HRMS.

In this regard, a Flow Chart has been designed for the ease of employees/pensioners for registering the grievances through HRMS is enclosed for ready reference.

All the Supervisory staff are advised to instruct their sub-ordinate staff to submit their grievances, if any, through HRMS as the "Grievance Module" has been launched.

Encl: Flow Chart.


(M. B. MURALIDHAR, IRPS) 01-06-2022
Sr.DPO/BZA

Copy to:-

PS(Gaz) to DRM for kind information of DRM/BZA.
PS to ADRM(I) & ADRM(O) for kind information of ADRM (Infra) & ADRM (OP)
All Branch Officers for kind information please.
DSs....SCRES, SCR MU, SC& ST Association, OBC Association/BZA.

HRMS Grievance Module Flow Chart

Employee Role

Welfare Inspector Role

